



Church Road Concert Information – Simply Red – Saturday 16th October 2010 Questions and Answers

- 1 Where can I purchase a ticket?**
Tickets are available from www.ticketmaster.co.nz or call 09 970 9700
Tickets are on sale from Monday August 2nd, 2010
Please contact www.ticketmaster.co.nz for all ticketing enquiries
- 2 I have selected venue pickup for my tickets – where do I collect them from?**
On the day of the concert you may collect your tickets from the ticket collection office at the gate, which will open two hours prior to the gates opening. Lengthy wait times in box office collection queues will be avoided if you are able to collect in advance, and will fast track your entrance into the concert. Tickets can be collected from Real Groovy Auckland, Wellington or Christchurch or from the Bruce Mason Theatre Auckland. Alternatively select the Courier option when purchasing.
- 3 What are the timings for the concert?**
Gates open at 4.30pm
Estimated finish time 10.30pm
- 4 What if it is raining on concert day?**
The concert is an outdoor event and can be affected by the weather. The stage is fully covered, the area for concertgoers is uncovered and open-air. Please note the concert will proceed rain or shine so we advise if you are concerned about the conditions, to come prepared with weather appropriate clothing.
- 5 Are children allowed?**
Children under five years of age are not encouraged to attend.
ALL PATRONS MUST HAVE A VALID TICKET FOR ENTRY.
- 6 What can I bring?**
 - ◆ You are welcome to bring along a blanket or ground tarpaulin – low sand chairs are welcome behind the reserve seated area. Please note: you may be required to stand if venue reaches capacity.
 - ◆ No BYO alcohol
 - ◆ Food and non-alcoholic beverages are welcome
 - ◆ No umbrellas or tents
 - ◆ The venue or promoter do not take any responsibility for damages to possessions.
- 7 Can I purchase food and beverages at the concert?**
Yes, there will be beverage tents at the concert selling Church Road wine and a selection of non alcoholic beverages. There will also be a number of food stalls. Proof of identification will be required upon purchasing wine. Alcohol will not be served to people under the age of 18 years.
- 8 Where is the nearest accommodation?**
For all accommodation enquiries, please go to www.hawkesbaynz.co.nz.
- 9 How do I get to the concert?**
WBL Bus and Coach ph 06 870 8740 or Nimons & Sons Ltd ph 06 877 8133 for your ticketed and charter options. Taxi company suggestions Napier Taxis ph 06 835 7777 or Hastings Taxis ph 06 878 5055.
- 10 Where can I park?**
There is no available parking on-site. We thoroughly recommend using public transport.
- 11 Are there corporate hospitality packages available?**
Yes there are packages available – please contact Brent Pilcher on 06 833 8230 for further information.
- 12 What facilities are available for the disabled and people with restricted movement?**
Access is via a sealed road onto the park area which is suitable for wheelchair access – disabled parking is limited please phone 06 833 8225 to reserve your space. For wheelchair seating please contact the Ticketmaster Customer Support Line 09 970 9711.

Please drink Church Road responsibly